

# Drinking Water Service Line Questionnaire

*Please return to the City of Anderson Utilities Office - 120 E. 8<sup>th</sup> Street, Anderson*  
*Drop boxes are available at the City Utilities Office and on the south side of East Seventh*  
*Street, along the City Hall parking lot. OR, to fill out online, please visit this link:*  
<https://www.surveymonkey.com/r/AndersonWater>



**What is your property address?**

\_\_\_\_\_  
*(Please make copies of this form, as necessary, if you have multiple properties)*

**Name:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_  CELL  HOME  WORK

Text messaging allowed

**Email:** \_\_\_\_\_

**What year do you believe your property or home was constructed?**

- |                                      |                                       |
|--------------------------------------|---------------------------------------|
| <input type="checkbox"/> Before 1900 | <input type="checkbox"/> 1980s        |
| <input type="checkbox"/> 1900-1950   | <input type="checkbox"/> 1990-present |
| <input type="checkbox"/> 1950-1980   | <input type="checkbox"/> Unknown      |

Comments regarding age (if applicable): \_\_\_\_\_

**Have you ever replaced or repaired your drinking water service line?**

- Yes  
 No  
 Other: \_\_\_\_\_

If yes, please explain when & type of improvement: \_\_\_\_\_

**What type of plumbing do you believe exists from your house/building to the water meter?**

- |                                      |  |
|--------------------------------------|--|
| <input type="checkbox"/> Plastic/PVC | <input type="checkbox"/> Galvanized Pipe |
| <input type="checkbox"/> Copper Pipe | <input type="checkbox"/> Unknown         |
| <input type="checkbox"/> Lead Pipe   |  |

See photos on  
other side



Comments (if applicable): \_\_\_\_\_

**What level of confidence/knowledge do you have regarding the prior question & service line material?**

- Very confident/I know the material of my service line  
 Somewhat confident/I have some knowledge  
 Not confident/I am guessing  
 I don't have any information and the service line material is unknown

**Do you have access to the service line entering your house through a:**

- Basement  Crawl Space  Not accessible  Other: \_\_\_\_\_

**Are you interested in OPTIONAL testing of your water service line for lead, if the property is deemed eligible?**

- Yes  
 No  
 Maybe, please contact me to discuss possible next steps

Anderson Water Utility  
550 Dale Keith Jones Rd  
Anderson, IN 46011

## IMPORTANT INFORMATION NEEDED

Dear Customer,

By October 2024, the Indiana Department of Environmental Protection and the U.S. Environmental Protection Agency are requiring all water systems to develop an inventory of drinking water service lines. The City of Anderson Water Department must list the materials on the utility-owned portion of the service line (from water main to water meter). The inventory also requires us to ask you, the property owner, if you know the service line material on your side of the water meter.

Please complete this survey and return it within the next 30 days. Please submit only one survey per property. The survey is approximately 10 questions.

The inventory is an essential tool as the City of Anderson develops plans and sets priorities.

*Please Note: The City of Anderson treats drinking water/service lines with a corrosion control method that prevents lead from leaching into your drinking water. Orthophosphate, a common food additive, prevents corrosion. The City of Anderson's Water Treatment Plants treat all water with this anti-corrosion method.*

Please contact the Office at (765) 648-6420 with any questions. If you are a tenant, please provide this to your property owner for completion. Thank you!

### Guide for identifying water service lines



**Plastic**

**Scratch Test**  
Will not scratch or remains the same color

**Magnet Test**  
A magnet will not stick to a plastic pipe

**Tapping Test**  
A light knocking or thud



**Lead**

**Scratch Test**  
If the area is shiny and silver, the line is likely lead

**Magnet Test**  
A magnet will not stick to a lead pipe

**Tapping Test**  
Tapping a lead pipe will produce a dull noise



**Copper**

**Scratch Test**  
If the area is copper (like a penny), the line is likely copper

**Magnet Test**  
A magnet will not stick to a copper pipe

**Tapping Test**  
Tapping a copper pipe will produce a metallic ringing



**Galvanized Steel**

**Scratch Test**  
If the area is a dull gray, the line is likely galvanized

**Magnet Test**  
A magnet will stick to a galvanized pipe

**Tapping Test**  
Tapping a galvanized pipe will produce a metallic ringing

